

South Plains Water Supply Corporation Completes Transition to a Customer-Owned Utility

Lubbock, TX [September 24, 2025] South Plains Water Supply Corporation is proud to announce the successful completion of its transition from temporary management to a fully customer-owned and governed utility. With final approval from the Public Utility Commission, the ownership transfer is complete marking a new chapter centered on local accountability, transparency, and long-term reliability.

“This has been a long journey, and we couldn’t have done it without the support of our customers and community,” said the System Manager for South Plains. “We’re proud to be officially customer-owned and look forward to serving our neighbors with transparency, reliability, and pride.”

Customer ownership aligns with a growing movement in utility management that emphasizes local control, reinvestment in system improvements, and faster, community-responsive decision-making. South Plains Water extends sincere thanks to customers, local leaders, volunteers, and regulatory partners who helped make this milestone possible.

What This Means for Customers

- **Local control:** Policies and priorities set with customer interests at the forefront.
- **Accountability:** Clear governance and open communication on service, projects, and rates.
- **Reinvestment:** A focus on system upgrades and reliability for the long term.

Customers can learn more about upcoming projects, service enhancements, and ways to get involved at <https://southplainswater.com>.